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**ECHO FOR EXTRA CHOICES IN HEREFORDSHIRE**

**SUPPORT WORKER – The Priory Centre, Leominster**

**JOB DESCRIPTION**

ECHO is a charity mainly working with people with moderate or severe learning difficulties. We also support people with mental health needs or who have physical or sensory impairments. ECHO runs 28 different activities each week in community settings across Herefordshire. We are based at 40 West Street, Leominster where we have a shop with offices above.

ECHO is committed to providing services that promote choice, rights and independence for disabled people in Herefordshire. We make sure that we involve and inform disabled people about the services we provide.

***Main Tasks***

Under the direction of the project manager, to support the running of ECHO day services as quality placements for people with learning and other disabilities by:

1. Providing practical support to our participants to ensure they are:
* Welcomed and feel safe
* Made to feel valued and encouraged to contribute
* Supported to develop new skills and try new activities to build confidence
* Supported to achieve their personal outcomes and goals
* Given any assistance needed to ensure they are comfortable and maintain their dignity at all times. This may include physical care, assistance or prompting in accordance with the individual’s care plan, assistance to take medication or manage their continence.
1. Planning and supporting daily sessions to ensure that a range of valued activities are provided for the participants.
2. Helping our participants to be included in and contribute to their local community, make friends and take part in local activities and events.
3. Giving clear guidance and support to any project volunteers on their role and the tasks to be undertaken.
4. Working within ECHO’s Health & Safety policies and Risk Assessments.
5. Taking appropriate and immediate action to ensure our participants are safeguarded from abuse and to report any instances of alleged abuse which you witness or become aware of.
6. Keeping good records, communicating effectively and sharing information as appropriate whilst maintaining confidentiality and data protection requirements in line with ECHO policies.
7. Logging all monies accurately and in accordance with agreed procedures.
8. Keeping the workplace clean, tidy, and free from hazards.
9. Attending relevant training events and activities; staff meetings and the AGM.
10. Working within the Equality & Diversity statement of ECHO.
11. Work with the participant representative group and trustees to ensure those who use our services are listened to and engaged
12. Undertaking any other duties commensurate with the post, as requested by the Chief Officer or your line manager.

***Additional Information***

The postholder will work at The Priory Centre, Leominster. All staff are required to undertake six weekly supervision sessions. This post is subject to an enhanced DBS check.

This is a full time appointment of 37.5 hours per week to be worked Monday to Friday 8.45am to 4.15pm.

***How To Apply***

Please complete the enclosed application form, ensuring that your answers address the requirements of the job description and person specification. Do not send a CV. Only the completed application form will be considered.

**The closing date is 5.00pm Friday 7th March 2025**

Please return your application to:

**The Office Manager, 40 West Street, Leominster HR6 8ES**

**Interviews will be held in Leominster on Monday 24th March 2025. There will be 2 interviews, one with a Participant Panel and another with a Management Panel.**

Shortlisted candidates will be contacted by 17th March 2025. If you have not heard by then you should assume you have been unsuccessful.

**SUPPORT WORKER**

**PERSON SPECIFICATION**

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|  | **ESSENTIAL** | **DESIRABLE** |
| **Experience** | Experience of working with disabled people or those with extra support needs. |  |
| **Qualifications****And Training** | A good general level of education  | Training in:Health & SafetyFood hygieneFirst AidMoving & HandlingSafeguarding |
| **Skills And Abilities** | Good communication skills.Able to use own initiativeThe ability to work well within a team.An ability to relate to a wide range of people from different backgroundsAble to understand and follow instructions & policies | Able to communicate using Makaton signing |
| **Personal qualities and Other Factors** | An understanding of the importance of confidentiality.A commitment to social inclusion and developing valued roles for people with a disabilityHave an open-minded attitude to life, believing that everyone has gifts and capacities Self-motivation, enthusiasm, sensitivity and diplomacy.Willingness to accept advice and supervision and act accordingly | Car driver with access to a reliable vehicle for work |